

## Continuum of Care: Performance Measures and Outcomes Workgroup Meeting Agenda

Meeting Title	Date	Time	Location
Performance Measures and Outcomes Workgroup	10.18.2012	10:00 – 11:30	OB8-1222

### PURPOSE OF MEETING

1. Review the project plan and schedule
2. Discussion of Terms and Definitions
3. Define Safety, Permanency, and Well-Being Outcomes

### ROLES AND RESPONSIBILITIES

Role	Name
Co-Chairs & Facilitators	Kevin Gaines & Emily Putnam-Hornstein
Assistant Co-Chair	Dave McDowell
Project Manager	Deborah Williams
Logistics Coordinator & Scribe	Nighat Iqbal

### ATTENDEES

X	Name	X	Name
x	Kevin Gaines, Branch Chief, CDSS, Child Protection Family	x	Luanne Hightower, CDSS, CWDAB
x	Emily Putnam-Hornstein, USC (attended by phone)	x	Wanda Hasadsri, CDSS, Legal
x	Jen Chen, CCL (attended by phone)	x	Jon Somma, CDSS, Estimates
x	Dave McDowell, Manager, CDSS, O&A	x	Gail Gronert, Assistant to Assembly Speaker
x	Ken Euka, CDSS, FCARB	x	Kayla Granderson, Youth, EMQ
x	Deborah Williams, Manager, CDSS, CWDAB	x	Mia Lorona, Youth, EMQ
x	Heather Yee, CDSS, CWDAB	x	Hannah Simpson, Youth, EMQ
x	Trish Kennedy, Director, Foster Youth Services	x	Jennifer White, CDSS, O & A
x	Barbara Needell, UC Berkeley	x	Barrett Johnson, UC Berkeley
x	Deaster St. Charles, UC Davis Graduate –Former Foster Yo	x	Christopher Brown, EMQ
x	Eugenia Pedersen, CDSS, FCARB	x	Martha Matthews, Public Counsel, LA
x	Gordon Richardson, EMQ	x	Jackie Rodriguez, CDSS, FCARB
x	Mei Yuk Kung, CCL	x	Nathan Morris, CDSS, CWDAB
x	Nighat Iqbal, CDSS, CPFS	x	Sara Rogers, Senate Human Services
x	Susan Brooks, UC Davis	x	Susanna Kniffen, CDSS, Children Now
x	Sylvia Sensiper, UC Davis	x	Thomas Stahl, CDSS

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### **AGENDA**

	<b>Agenda Item</b>	<b>Presenter</b>	<b>Time</b>
1	Introductions	Kevin	5 min
2	Agenda & Meeting Minutes Review	Emily	5 min
3	Project Plan and Schedule Review	Kevin and Emily	30 min
4	Safety, Permanency, and Well-Being Outcomes	Kevin and Emily	45 min
5	Review of Activities from 9/20/2012 Meeting	Kevin	2 min
6	Schedule Meeting	Kevin	2 min

### **MEETING MINUTES FROM 10/18/2012 MEETING**

#### **1. Discussion on defining terms:**

- Dr. Emily Putnam-Hornstein initiated discussion by providing definition for terms: performance measures vs. outcome Measures
- Discussed what indicators of quality services are, and how we will measure quality
- Set of goals and set of guidelines are needed to determine outcome measures for Continuum of Care Reform (CCR)
- Workgroup decided that performance measures are needed to evaluate how we are doing as a system
- System needs to be able to measure how children were when they entered and exited group care

#### **2. Discussion on workgroup schedule:**

- Kevin stated the group has met twice so far
- Group decided regular dates and times need to be determined
- Work will be divided into manageable increments
- Group decided there shall be two shorter meetings (90 minutes) followed by a longer meeting time (about 3 hours) before group has to report to Steering Committee
- Steering Committee meets every six weeks starting on October 24, 2012
- Group members can join meetings via conference calls or Webinar
- CCR Project is working on developing a public calendar

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### 3. How will we measure accountability?

- Group discussed performance measures
- Will we measure if activity was available at group home (process) or will we measure quality of activity (performance)?
- Group indicated that facility needs to be measured for youth outcomes
- Group member stated that currently there is measurement and there are standards; we as Group should not wait for data; we need to implement benchmarks

### 4. Youth discussion:

- Youth need to provide feedback; workgroup should not get measures from adults. Youth should give feedback about what true outcomes mean to them
- In order to get charge, youth needs to be asked about quality of services
- Both youth and facilities should be measured
- Youth stated group needs to define what is the purpose of foster home? Is it a temporary placement or will it somehow create a better outcome for the child?
- Group homes need to provide activities that will give foster youth some sense of enjoyment
- Family Finding is an area that should be explored by social workers, so the youth will have someone to connect with prior to leaving group care

### 5. Homework for Workgroup:

- What process will be of benchmarks?
  - Various areas of research
  - Education attainment
  - Permanency, Family Finding
  - Physical and Mental Health
  - Ability to live independently
  - Preparation for adulthood
  - Safety
  - Mentors
  - Engagement for social/recreational activities
  - Age appropriate adjustments in care

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### ACTION ITEMS

	Action Item	Person Responsible	Due Date	Status
1				
2				

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### AGREEMENTS

	Agreements Made	Date
1		
2		
3		

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### Ground Rules

- Start and end meetings on time
- Start with the end in mind
- Every meeting will have an agenda and participants will stick to the agenda
- Use parking lot for off topic issues
- All meeting attendees are encouraged to participate in discussions and decisions
- One conversation at a time – no interruptions or side conversations
- Respect others' opinions (seek first to understand)
- Attend all meetings or send a knowledgeable backup
- Be accountable (complete assignments or notify team/project leader)
- Be open minded, flexible, concise, positive
- Don't personalize
- Have fun!